

Privacy Collection Statement – Einhell Professional

This Privacy Collection Statement applies to the collection of personal information by or on behalf of Einhell Australia Pty Ltd (ACN 050 731 756) trading as 'Einhell' of 25 Fox Drive, Dandenong South VIC 3175, Australia (Einhell, we, us, our).

Einhell may collect personal information from you for a range of reasons, depending on our particular dealings or interactions with you. Generally, we collect information for the purpose of providing you with warranty and after sales support for Einhell products, providing you with information about Einhell or Einhell products (such as where you sign up to a newsletter or mailing list), improving your customer experience or otherwise interacting with you regarding Einhell and Einhell products.

We generally collect personal information about you directly from you, however we may collect personal information about you from a third party in certain circumstances. For example, we may collect product feedback, warranty or support information about you from our retail partners (such as Bunnings) so that we can provide warranty or after sales support for Einhell products.

If you do not provide the personal information requested by Einhell or provide incomplete or inaccurate information, we may not be able to provide warranty and after sales support to you, may not be able to provide you with information about Einhell or Einhell products or may otherwise be limited in how we can interact with you.

Einhell may disclose your personal information to our officers, employees, and related companies (including Einhell Germany AG), our service providers and contractors (for example IT service providers), our retail partners such as Bunnings, entities considering acquiring an interest in the business or assets of Einhell or its related companies, Einhell's professional advisors and insurers and government authorities that regulate us or our business.

Some of the parties that Einhell discloses your personal information to may be located outside Australia (including in the United States of America or the European Union). For example, your personal information may be held in the IT systems of Einhell Germany AG who are located in Germany and this may result in your personal information being processed in the European Union.

The Einhell privacy policy sets out details of how Einhell will collect, store, manage, use and disclose personal information it collects from you. The Einhell privacy policy is available from us on request and can also be accessed on our website at [<https://www.einhellpro.com.au/data-privacy/>] (Privacy Policy). The Einhell Privacy Policy also contains information about how you can access and seek correction of the personal information held by Einhell, how you can make a complaint to Einhell about a breach of the Privacy Act or any registered code under the Privacy Act that binds Einhell, and how Einhell will respond to and deal with such a complaint.

For queries or information regarding privacy matters please contact us using any of the following contact details:

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Phone: +61 1800 929 094